



ISSUE	BONUS DISTRIBUTION	EDITORIAL DUE	ADS/MATERIAL DUE	MAIL DATE
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WINTER 2009

JAN 30

FEB 13

FEB 20

The Baker's Dozen: The top providers of F&A Outsourcing, ranked and examined.

Caveat Emptor: What companies must look for to avoid interruption of services and noncompliance if their service provider hits a rough patch.

Evolution of Shared Services: Better cost reduction and productivity are driving business expectations for even more value and complex operating models.

Get Better Results from Procurement: Procurement outsourcing is gaining traction as a means to reduce expenses and help companies keep more cash on hand.

SPRING 2009

*Hackett Group Best Practices Conference:
May 13-14, Atlanta GA*

APR 24

MAY 1

MAY 8

FAO Today Resource Guide: The only directory of FAO service providers, including hundreds of suppliers in 10 F&A BPO categories and five FSA outsourcing categories.

New Strategies for New Times: Using the power of gathering with your peers to add new tools to your sourcing and strategic toolbox.

Shared Services Portfolio: Making the most of your shared services through a portfolio approach.

Evolution of EMEA Mid-Market: The market for FAO in the EMEA regions is surpassing even that of the U.S. Here, the mid-market comes to the fore.

Conference Preview: Hackett Group examines best practices for difficult times.

SUMMER 2009

JULY 24

AUG 5

AUG 12

FAO 2.0: The Evolution of the Deal: As the market matures, buyers have become more sophisticated, and a recession has mandated strategic shifts.

Accounts Payable & Receivable: Once the mantra of everyday outsourcing, AP/AR still form the core of many FAO deals—but with some additional twists.

Procurement Trends: Recent research is revealing a new focus on procurement as companies continue to look for ways to cut costs and improve processes.

Tax Management: How companies can cope with tax management in all jurisdictions, from payroll tax to return filings, provision handling, use tax, and more.

FAO Summit Preview: Learn how to turn challenges to opportunities. Former White House Chief of Staff John Sununu will be just one of many stellar keynote speakers.

FALL 2009

*FAO Summit:
Oct. 20-21, Tampa FL*

SEPT 28

OCT 5

OCT 12

F&A Technology: How automation is changing the face of outsourcing as more data are amassed and used to boost the bottom line.

BPO Update: Many companies are using bundled BPO (including HR, F&A, IT and procurement) more than ever, but they're doing it a little differently now.

Geography of Offshore BPO: What are the geographic hotspots of offshore business process outsourcing?

Risk Management and Financial Reporting: The experts in the field discuss new developments in reporting and how to achieve best-in-class results.

FAO Summit Agenda and Preview

FAO Awards